Supplier Code of Conduct

What we expect from the companies that supply us.

VERSION 2 17 NOVEMBER 2026 ENGLISH PUBLIC

01 Purpose and scope

This code applies to every company that supplies AVVI with services, software, equipment, hosting or people, and to their own suppliers who work on what we buy. We hold ourselves to the same standards (AVVI-POL-001).

In this document, “AVVI”, “we” and “us” mean the company named in the imprint on avvi.ch/legal and the companies in its group.

02 Law

Keep to the law of every country where you work, including export control and sanctions law, anti-bribery law, competition law, data protection law, and labour, health and safety and environmental law.

03 Human rights and labour

No forced, bonded, prison or trafficked labour, and no child labour. Workers keep their identity documents, are free to leave, and pay no recruitment fees.

Pay at least the legal minimum wage, respect legal limits on working hours, and give written terms of employment.

Respect workers’ freedom to join or not to join a trade union. Do not discriminate or harass.

Provide a safe and healthy workplace.

04 Ethics

No bribes, kickbacks or facilitation payments, and no gifts or hospitality meant to influence a decision. Tell us about any conflict of interest with anyone at AVVI. Compete fairly.

05 Export control and sanctions

Do not involve sanctioned persons or countries in what you supply to us. When we ask, tell us the origin and the export control classification of what you supply. Tell us at once if anything you supply needs a licence or becomes subject to sanctions.

06 Information security

Protect our information and our customers' information. Give access only to people who need it, on systems you secure and keep up to date. Tell us within 24 hours of finding a security incident that affects what you do for us.

If you supply software or components that go into our products: keep a list of what they contain (an SBOM), sign your releases, fix known vulnerabilities in time and tell us about any that affect us.

07 Personal data

If you process personal data for us, do so only on our written instructions and under a data processing agreement that meets Article 28 GDPR, or the law that applies.

08 Environment

Use energy and materials responsibly and keep to environmental permits and law.

09 Your own suppliers

Pass these requirements on to the suppliers who work on what you supply to us, and check that they keep them.

10 Checks and cooperation

We may ask you to confirm that you meet this code, to answer questions, or to let us or an independent auditor check, with reasonable notice. Where we find a gap, we expect you to fix it. If a serious breach is not fixed, or cannot be, we may end the relationship.

11 Raising concerns

Anyone can report a concern about AVVI or a supplier through our contact form at avvi.ch/contact (choose "Legal & compliance"). Our Speak-up Policy (AVVI-POL-003) explains how we handle reports and protect the people who make them.

Version 2 replaces version 1 of 1 November 2026. AVVI now makes software only; the parts about our own interceptor are removed.

The current version of this document is published at avvi.ch/docs/avvi-supplier-code.pdf. If you have a question about it, write to us through avvi.ch/contact.